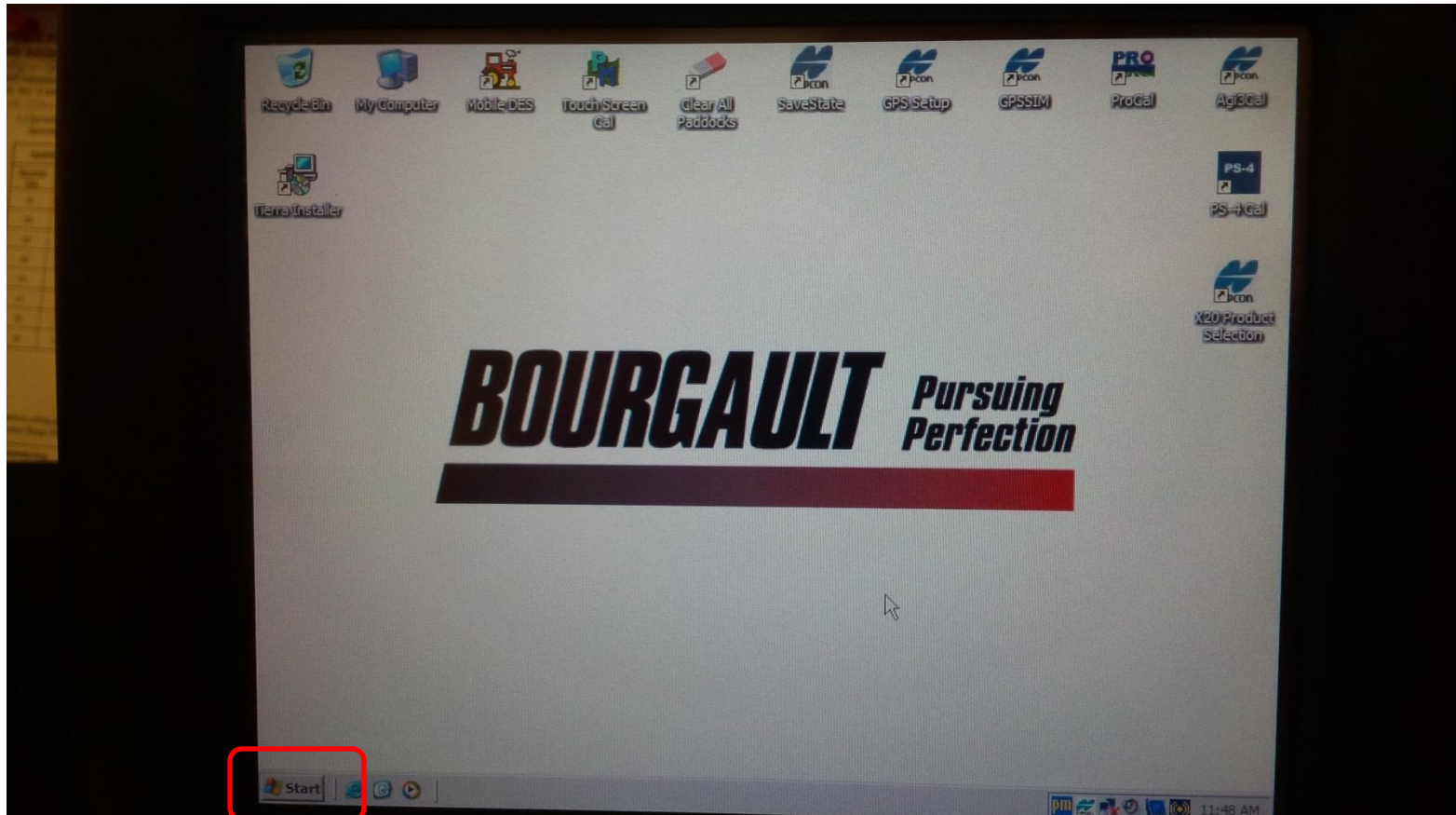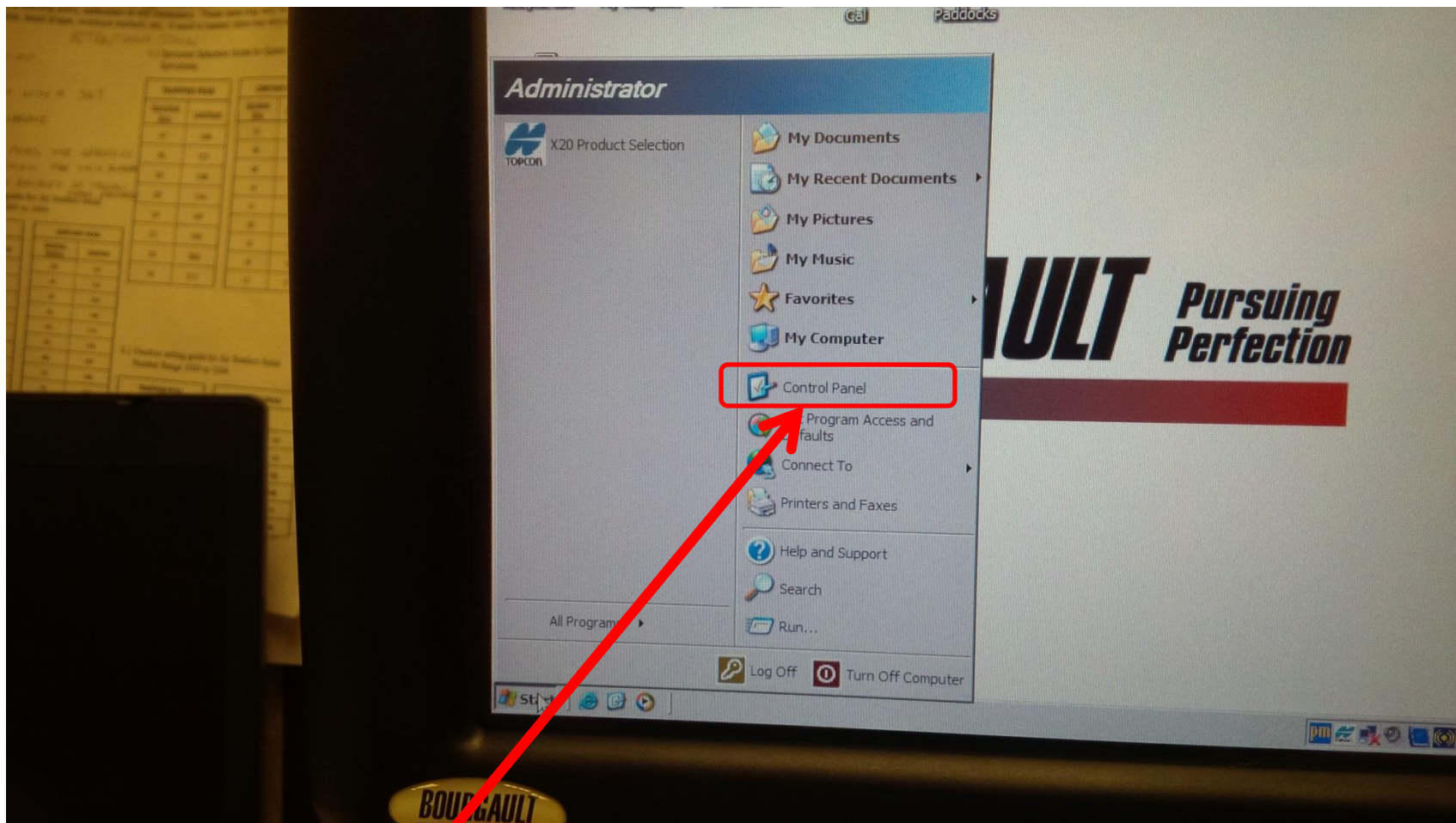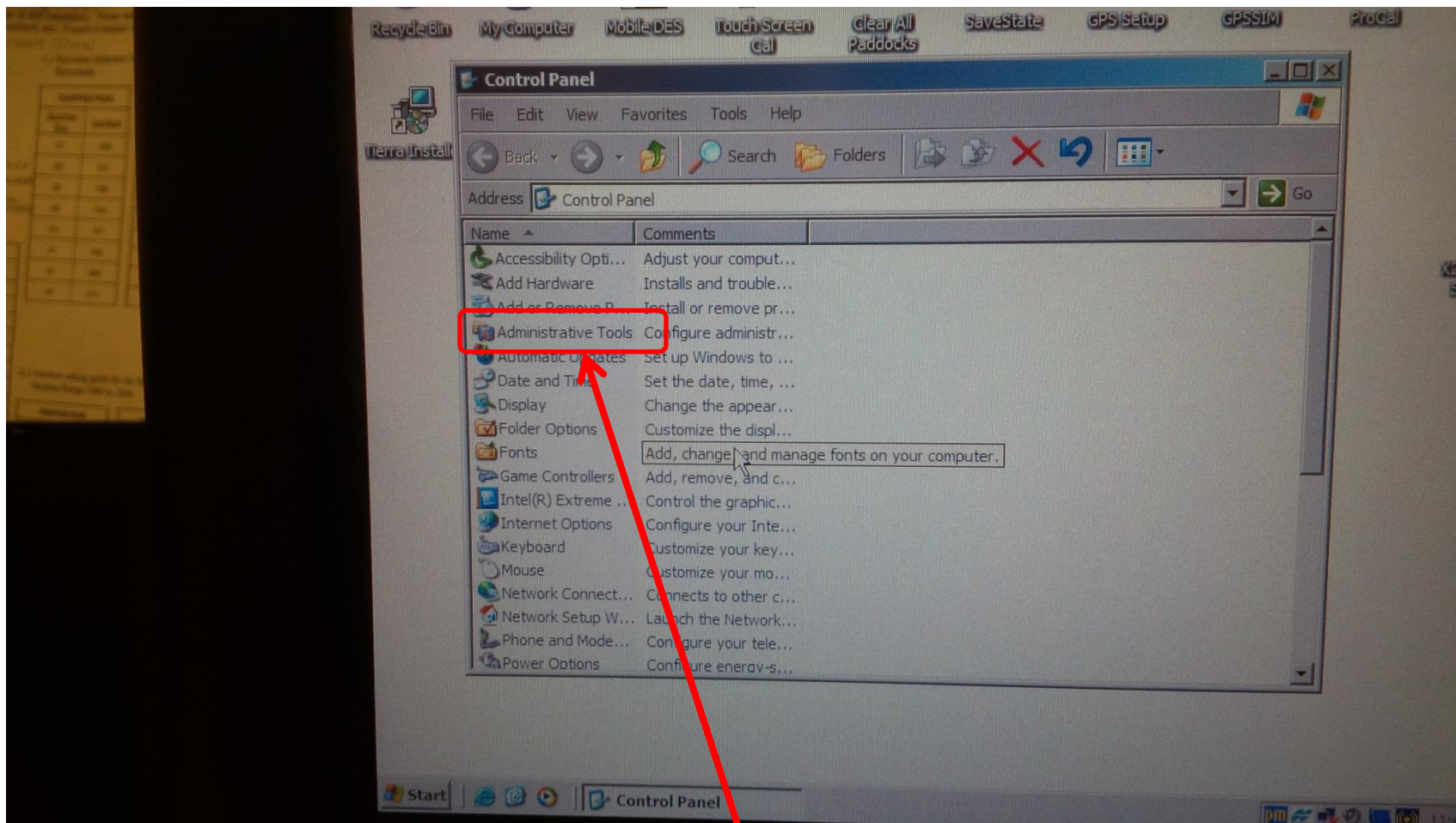**In the case of a touch screen failure you can use a mouse to disable the touch screen on the X20 to function with mouse only**

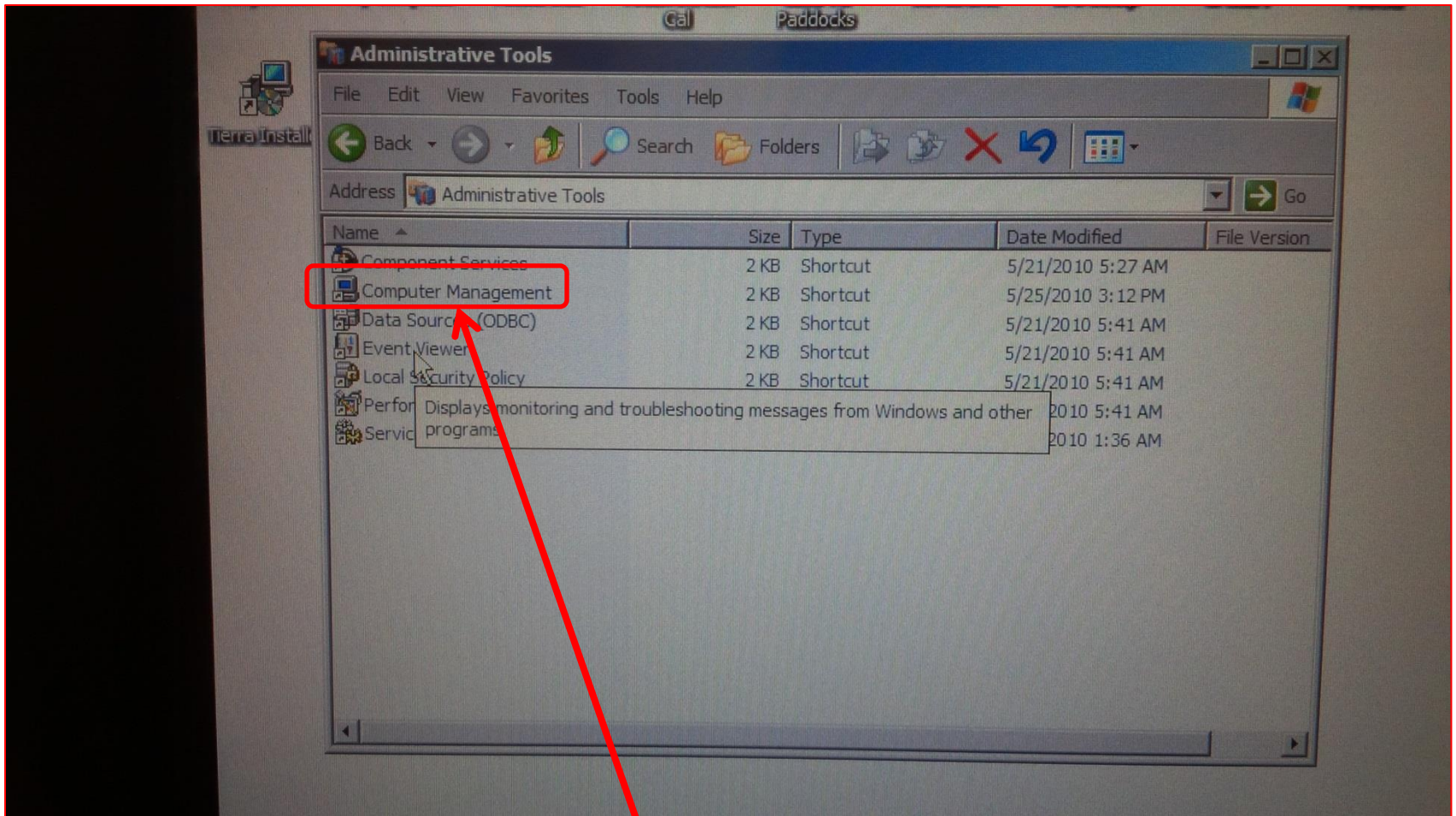Start by selecting the start button on the bottom left corner
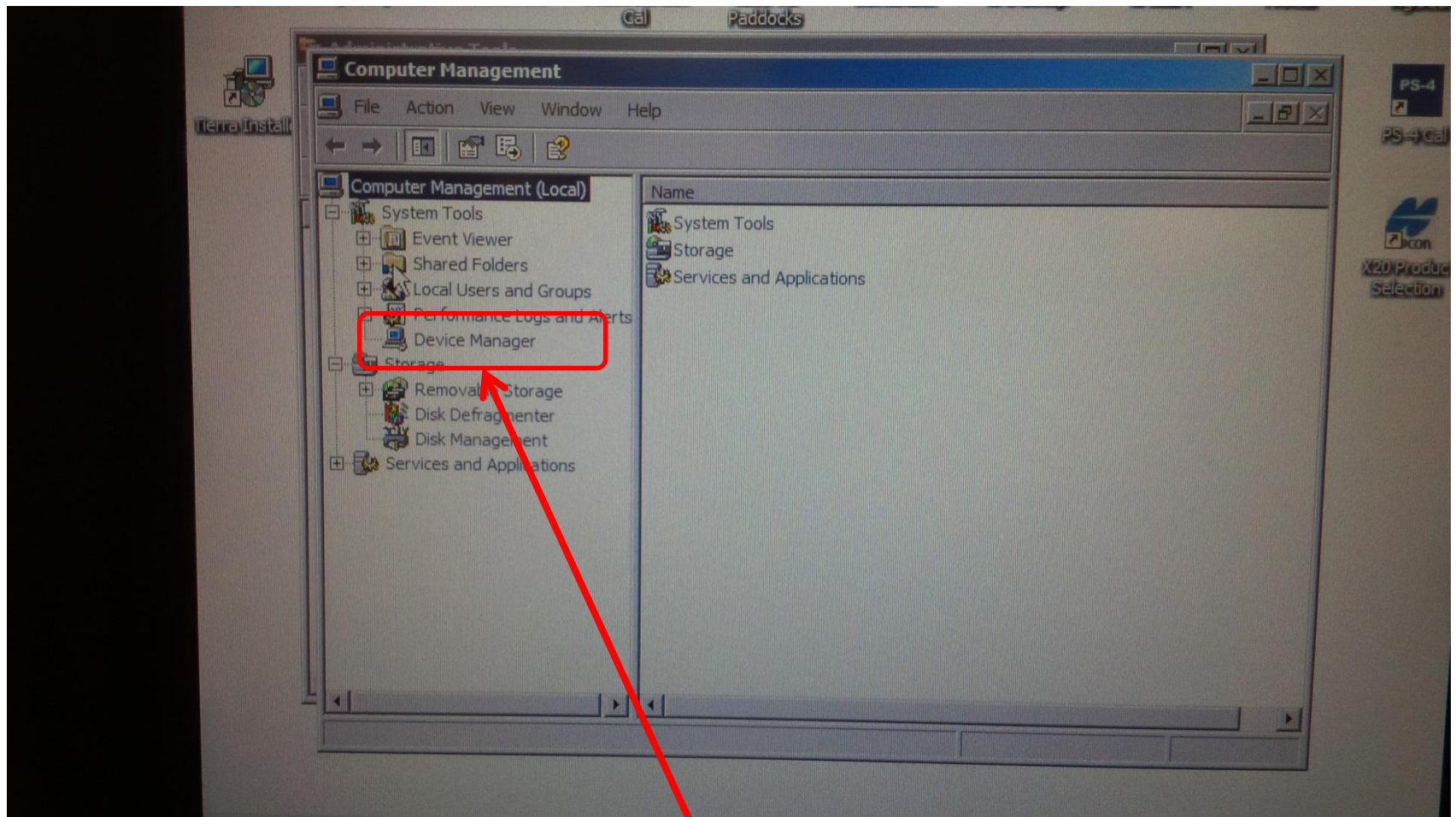
Select the control panel
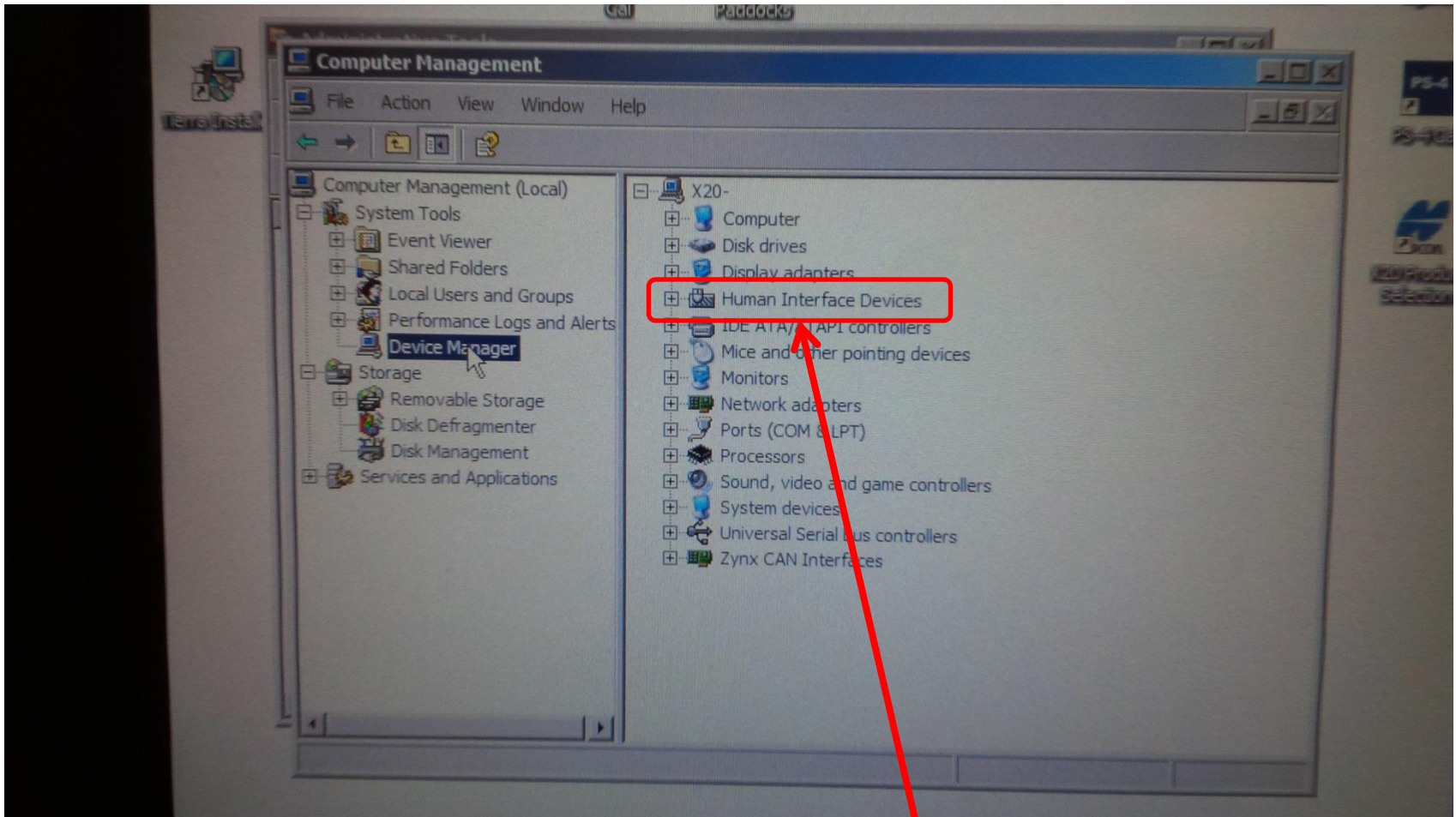
Find and select the administrative tools
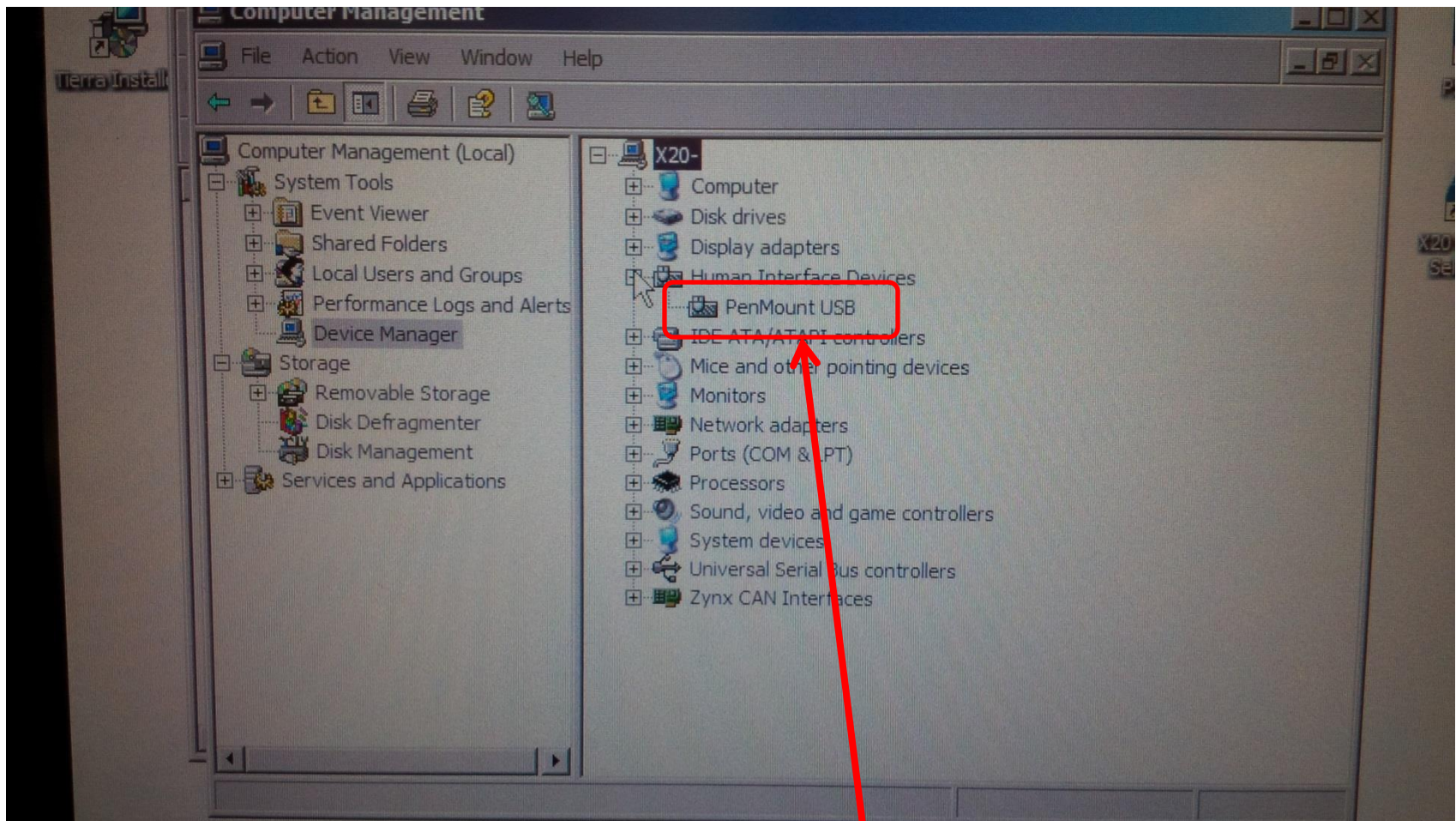
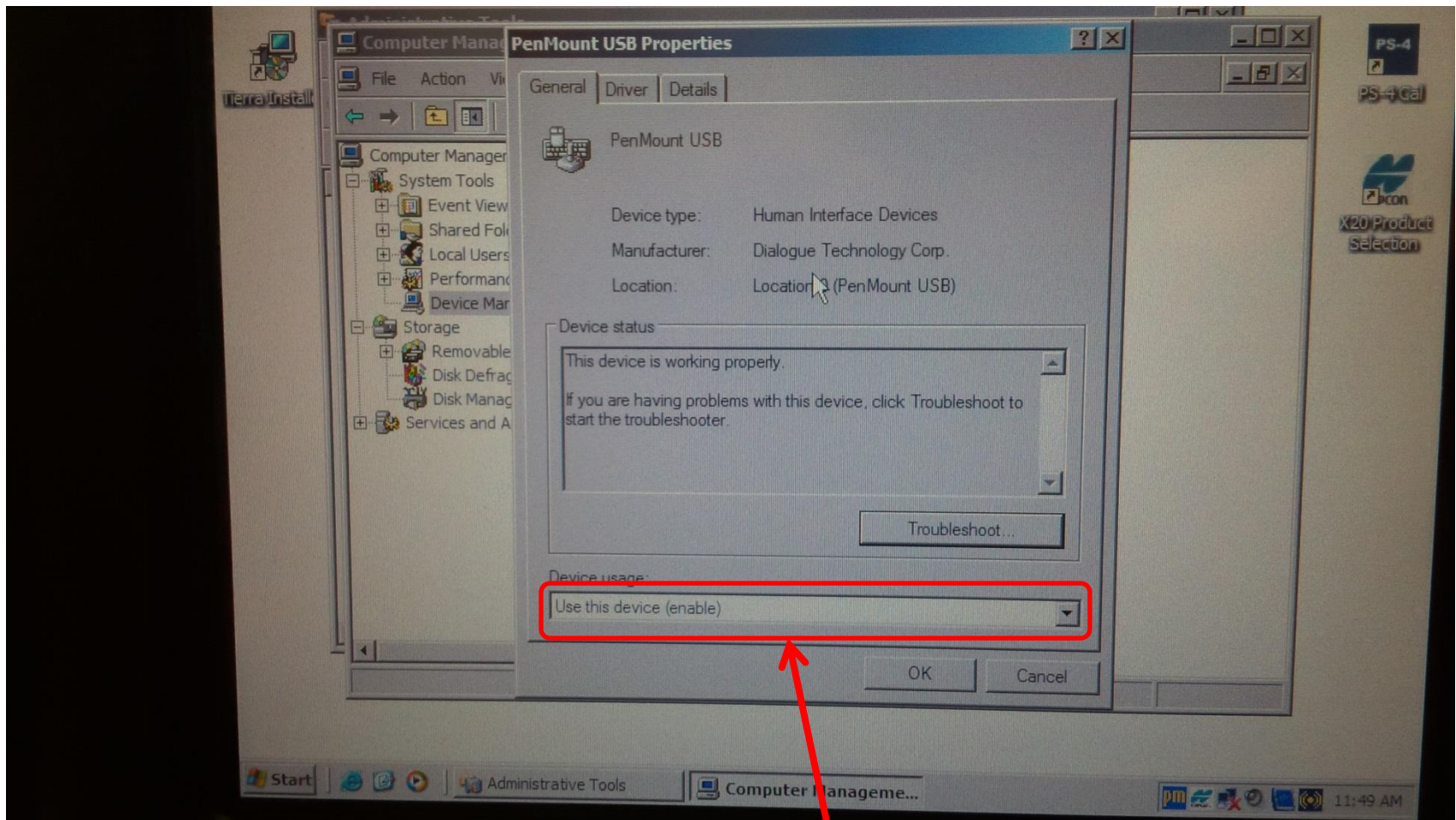Find and select the computer management

Find and select the device manager

Find the human interface devices and touch on the plus sign to expand
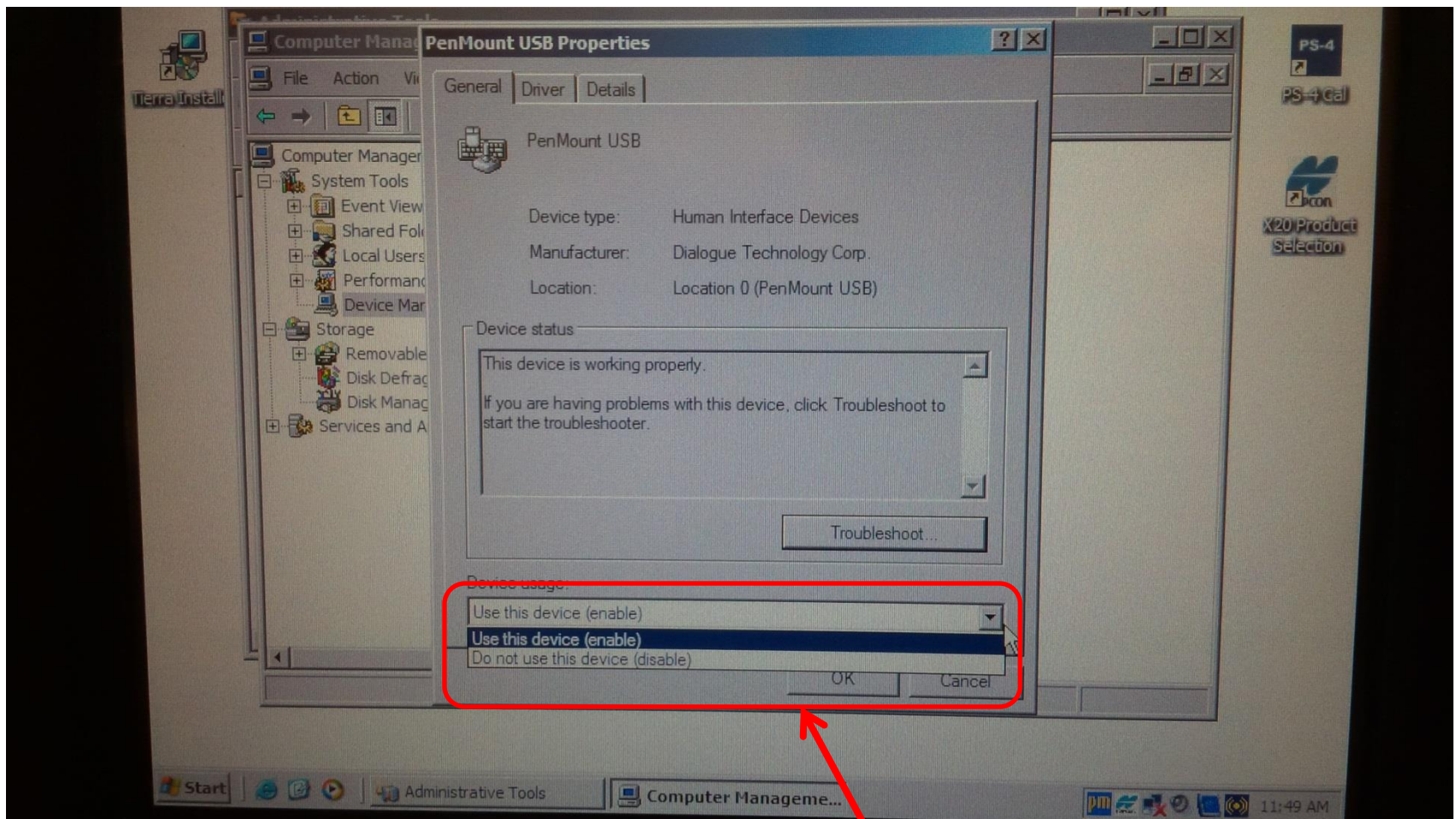
Once you have expanded the human interface devices double click on the penmount USB to open
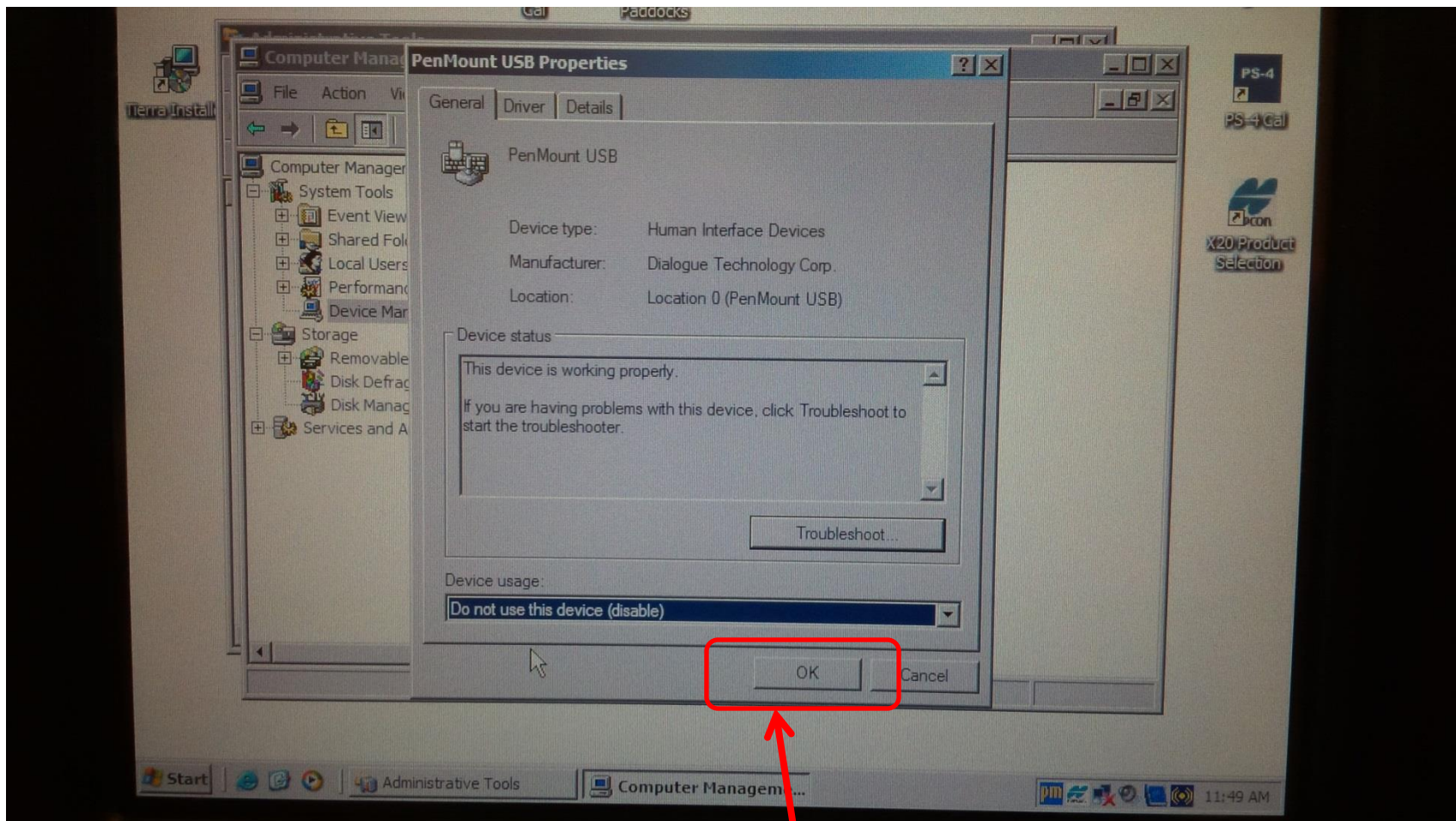
Once in the penmount USB utility hit the drop down box at the bottom using the arrow at the right hand side of highlighted box.
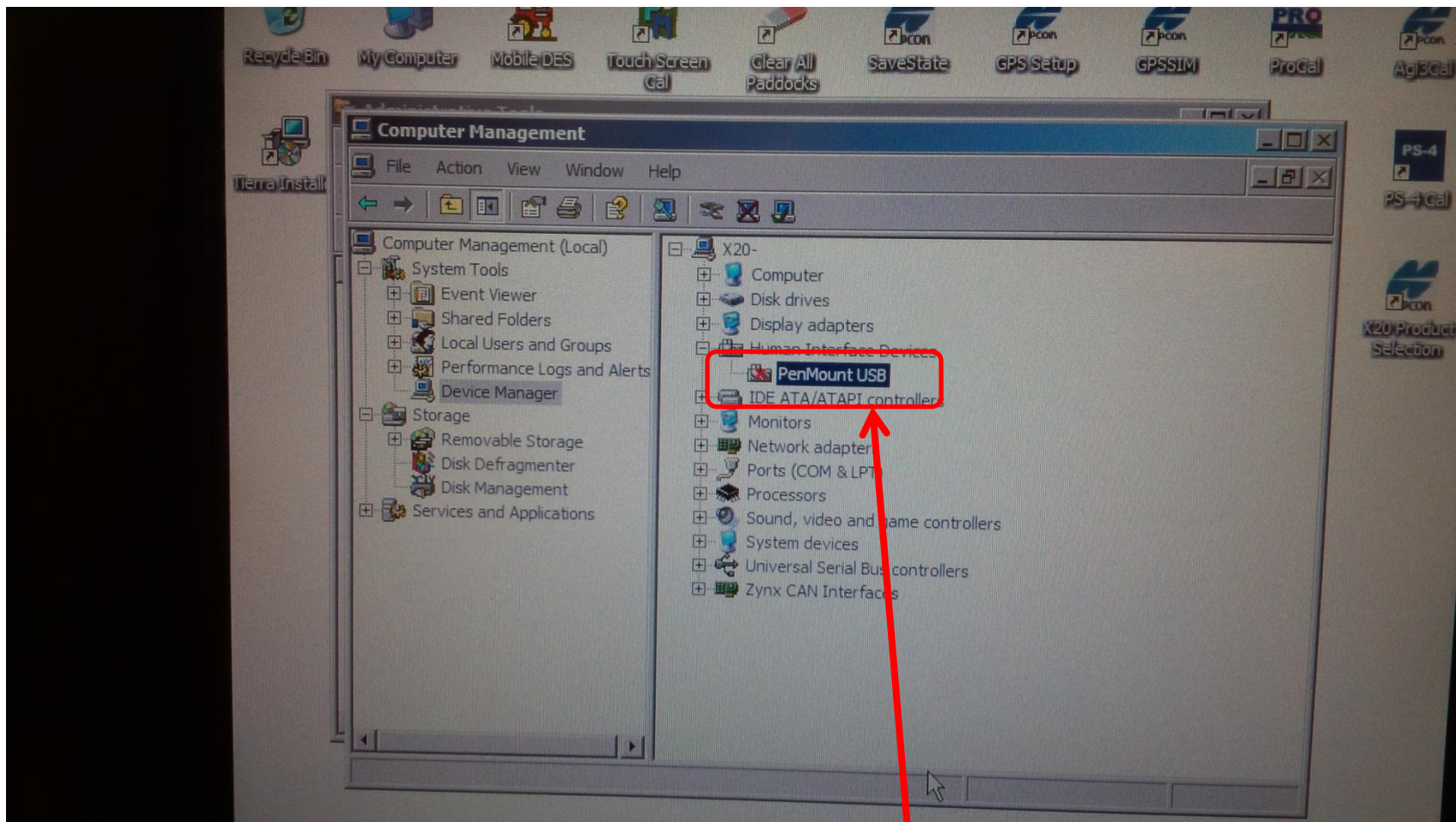
After you have touch the drop down arrow select
Do not use this device (disable) and highlight

After you have selected to disable then you can select the okay button

Now that the penmount USB utility is disabled you will be able to use a mouse to control the X20 without the touchscreen